



## Emergency Hotfix: OAuthProviders.dll Replacement

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|-----------------------|---------------------------------------------------------------------------------------|
| <b>Bulletin type:</b> | Emergency Hotfix Instructions                                                         |
| <b>Product:</b>       | ABBYY FlexiCapture 12                                                                 |
| <b>Applies to:</b>    | Build 12.0.4.1057 and later                                                           |
| <b>Component:</b>     | OAuthProviders.dll                                                                    |
| <b>Audience:</b>      | System Administrators / IT Support (Desktop, Server, and On-Premises IIS deployments) |

ABBYY has identified an issue affecting Microsoft OAuth 2.0–based connections (IMAP, Microsoft Graph, and SharePoint import sources) in FlexiCapture 12, caused by an expired authentication credential inside the **OAuthProviders.dll** component. This can cause mailbox and import connections to fail with the error **ERR\_OAUTH\_SECRET\_EXPIRED**.

This bulletin provides step-by-step instructions for applying the emergency hotfix. Please review both sections below and apply the update to **every applicable component, on every machine in your environment**, as soon as possible to restore normal mail and document import functionality.

### Part A – Desktop Stations and Application Servers

**Step 1.** Obtain the latest **OAuthProviders.dll** file from the release package provided by ABBYY Support.

**Step 2.** Close all FlexiCapture applications on the machine, then navigate to each of the following directories and replace the existing file with the new one. Note that **not every path below will exist on every machine** — only the components actually installed on that machine need to be updated, so skip any path that is not present and continue to the next:

```
C:\Program Files\ABBYY FlexiCapture 12 Data Verification  
Station\OAuthProviders.dll
```

```
C:\Program Files\ABBYY FlexiCapture 12 Servers\OAuthProviders.dll
```

```
C:\Program Files\ABBYY FlexiCapture 12 Stations\OAuthProviders.dll
```

```
C:\Program Files\ABBYY FlexiCapture 12 Verification  
Station\OAuthProviders.dll
```

**Step 3.** FlexiCapture is often deployed across **multiple machines** (for example, separate application servers, processing stations, and verification stations). Repeat Step 2 on **every machine** in your environment that has any FlexiCapture 12 component installed, and ensure the replacement is complete on all of them before restarting the applications.

## Part B – On-Premises IIS-Hosted Token Management Service

If your FlexiCapture 12 deployment is on-premises and includes the **Token Management** web service hosted under IIS, that component must also be updated — it uses its own copy of OAuthProviders.dll, separate from the desktop/server copies in Part A.

**Step 1.** On the IIS server, stop the FlexiCapture Token Management site (or stop IIS entirely if it is the only site affected).

**Step 2.** Replace the file at the following location:

```
C:\inetpub\wwwroot\FlexiCapture12TokenManagement\OAuthProviders.dll
```

**Step 3.** Restart IIS to apply the change, for example by running the following command as Administrator:

```
iisreset
```

**Note:** the exact folder name (FlexiCapture12TokenManagement) may differ depending on how the site was named during installation — confirm the correct application folder under C:\inetpub\wwwroot\ before replacing the file.

**Important:** Apply both Part A and Part B where applicable, and on every affected machine. Environments that use the IIS-hosted Token Management service must update it in addition to the desktop/server copies — updating only some components or machines will leave affected OAuth connections in a failed state.

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If you have questions about this update or need assistance, please contact ABBYY Customer Support through the ABBYY Help Center or your existing support ticket.

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